Rental Application Cover Page for Pico Robertson

This housing is offered without regard to race, color, religion, sex, gender identity and expression, family status, national origin, marital status, ancestry, age, sexual orientation, disability, source of income, genetic information, arbitrary characteristics, or any other basis prohibited by law.

1. Pico Robertson has Fully Accessible Units for People with Mobility Disabilities and People with Hearing/Vision Disabilities. Pico Robertson also has units with some accessible features, such as no steps. If you would like to request one of these units, please complete the Special Needs Section on page 5 of the Rental Application. For more information about the accessible features of these units, please contact:

Property Management Name: Cindy Wise, Mercy Housing Management Group

Title: Area Director of Operations

Phone Number: 479.459.8509 TTY (if available):*711

Email: cwise@mercyhousing.org

- 2. Reasonable Accommodations and Modifications will be provided upon request. A person with a disability may ask for:
 - a. A change in rules (reasonable accommodation)
 - b. A physical change to their apartment or shared areas in the building (reasonable modification)
 - c. An accessible apartment
 - d. Aids and services to help you communicate with us

If you or anyone in your household has a disability and needs any of these things to live in Pico Robertson and use our services, then contact the Property Management staff listed above to complete a form called "Request Form for Reasonable Accommodations and Modifications".







For Office Use Only				
Date Received:				
Time Received:				
Received by:				
□ Original □ Updated □ Add-on				
If updated, use original date and time stamps.				
HOH Name :				
Use to link multiple apps due to addt'l adults				

MERCY HOUSING MANAGEMENT HOUSING APPLICATION

PROPERT	Y NAME: PICO ROBERTSON PROPERTY TELEPHONE #
NOTICE:	Discrimination Prohibited: The landlord will not discriminate based upon race, color, religion, creed, national origin, sex, age, familial status, or disability. In addition, for California, our housing programs are open to all eligible persons regardless of sexual orientation, source of income, arbitrary characteristics, gender identity and gender expression, marital status, and ancestry. Anyone who wishes to be admitted to the property or placed on a property's waiting list must complete an application. In addition to providing applicants the opportunity to complete applications at the project site, owners may also send out and receive applications by mail. Owners shall accommodate persons with disabilities who, as a result of their disabilities, cannot utilize the owner's preferred application process by providing alternative methods of taking applications.
	The information you provide on this application will be treated as confidential. This application gives no lease or rental rights. It includes both information necessary for determining your eligibility for housing and information required for statistical purposes. If you and your household appear to be eligible, see Tenant Selection Criteria for eligibility requirements, you will need to submit additional information to complete the processing of this application. All information you provide will be verified by Mercy Housing Management Group. Incomplete and/or falsified information will cause the application to be denied and not processed.
English pre encounteri prevent sta orderly op- application	oficient (LEP) individuals applying or residents at our apartment communities, or otherwise ing our property's facilities, programs, and activities. The policy is to ensure that language will not aff from communicating effectively with LEP residents, applicants, and others to ensure safe and erations, and that limited English proficiency will not prevent applicants from participating in the a process, or residents from accessing important programs and information, understanding rules and s, and participating in meetings, events or activities.
MARKET	ING:
Please let	us know how you heard of us:
Newsp	aper Ad





Please provide the following information for all persons that will live in the household ALL AREAS MUST BE COMPLETED IN ITS ENTIRETY

Date of Application:		Unit Size Needed:	
Applicant Name:		Applicant Name:	
**Applicant SS#:			
Applicant Date of Birth:			
Gender*:		Gender*:	
Applicant Race*:	Ethnicity*:	Applicant Race*:	Ethnicity*:
*Race Options: American I Pacific Islander White Oth	ndian/Alaska Native Asian ner:	African American/Black	Native Hawaiian/Other
*Ethnicity Options: Hispan	ic/Latino or Non-Hispanic/I	Latino	
**Not Required: Information or older as of January 31, 20 another location on January 1. X	ncies that Federal Laws prohile this information, but are enough on or to discriminate against your from applicants who do not 10, and who do not have a SS 31, 2010. The property of the pro	ncouraged to do so. This ou in any way. contend eligible immigrate SN, if they were receiving a Gender	information will not be used on status, who were age 62
	my race and ethnicity data or Complete each field below. Answer each		le Enter N/A for all blank fields
GENERAL INFORMATION	complete each field below. Attiswer each	en question as completely as possite	ic. Eliter 1974 for all blank ficius.
	<u>Applicant</u>		<u>Applicant</u>
Full Name (First, Middle, Last):			
Mailing Address:			
City, State, Zip:			
County:			
Home Phone:			
Work Phone:			
Alternate Phone:			
Email:			
Marital Status (circle one): You are not required to furnish this	Single, Separated: as of Divorced: as of	, Married, Single, Sepa , Widowed Divorced: a	rated: as of, Married, s of, Widowed



information, but are encouraged to do so.



<u>Applicant</u>	<u>Applicant</u>	
□Yes □No	□Yes □ No	Are you a student enrolled in an institute of higher education?
□Yes □No	□Yes □ No	Are all household members U.S. Citizens? (N/A for PRAC 202/811 & Tax Credit)
□Yes □No	□Yes □ No	Do you anticipate a change in household composition (i.e., addition of adult household member, household member moving out, birth or adoption of child, etc.) in the next twelve months? Explain:
□Yes □No	□Yes □ No	Have you or any household member disposed of, sold, donated, or gifted any assets (including cash) for less than fair market value during the last two (2) years? Explain:
□Yes □No	□Yes □ No	Have you ever been convicted of a felony or do you have a criminal history? If yes, when and what were the circumstances?
□Yes □No	□Yes □ No	Do you or any household member currently engage in the illegal use of drugs or your/their behavior from this illegal use interferes with the health, safety, and right to peaceful enjoyment of the property by other residents?
□Yes □No	□Yes □ No	Have you been evicted in the last three years from federally-assisted housing for drug-related criminal activity?
□Yes □No	□Yes □ No	Have you or anyone in your household's behavior, from abuse or pattern of abuse of alcohol, interfered with the health, safety, and right to peaceful enjoyment by other residents?
□Yes □No	□Yes □ No	Has your tenancy or government assistance in a subsidized housing program ever been terminated for fraud, non-payment of rent, or failure to comply with recertification procedures?
□Yes □No	□Yes □ No	Are you or anyone in your household subject to a Nationwide State lifetime Sexual Offender's Registration in any State?
□Yes □No	☐Yes ☐ No	Will this apartment be your sole place of residency?
□Yes □No	☐Yes ☐ No	Have you been involuntarily displaced by Government Action or Natural Disaster?
□Yes □No	□Yes □ No	Are you a U.S. Veteran and/or in Active Duty? (Optional)
□Yes □No	□Yes □No	Do you have an existing Section 8 voucher?
	olicable question if you	re currently employed or have been employed within the last year. Enter N/A for fields that do not last year or have never worked, enter N/A in ALL fields.
EMPLOYM	IENT STATUS	
Are you currently emp	loyed? If yes, where?	Applicant Applicant
If employed, what is yo	our occupation?	
If employed, list currer	nt wage and frequency	:
If unemployed within worked. Otherwise en		day





If unemployed, did you receive layoff notice?	
Are you receiving unemployment benefits?	
If unemployed, have you received any employment income in the past 12 months? If yes, from what source(s)?	
If unemployed, why?(<i>IDAHO only</i>) Otherwise, enter N/A here:	

Income/Cash Benefits:

Please enter dollar amounts as *estimated GROSS monthly* figures for *all sources of income*. Please round your figures to the nearest dollar amount. For income that does not apply, enter zero (0) in each field. Do not use N/A in this section.

	Applicant	<u>Applicant</u>	
Alimony	\$	<u> </u>	
Business/Self-Employment - NET	\$	\$	
Child Support Income	\$	\$	
Employment Wage Earnings	\$	\$	
Pension Income	\$	\$	
Recurring Assistance from Others	\$	\$	
Retirement Income	\$	\$	
School Financial Assistance	\$	\$	
Social Security Benefits	\$	\$	
SSI Benefits	\$	\$	
TANF/AFDC/Monetary Public Assistance	\$	\$	
Tribal per Capita Income	\$	\$	
Unearned Income for Members Under18	\$	\$	
Unemployment Benefits	\$	\$	
Veterans Benefits	\$	\$	
Other Income	\$	<u>\$</u>	
TOTAL MONTHLY INCOME	\$	\$	

Assets:

List each household member (including minors) & indicate assets held for each member in the asset table below. *Type of assets to include: checking, savings, money market, house, land, stocks, bonds, certificates of deposit, retirement, pension funds, insurance policies, trusts, annuities, pay cards, prepaid debit cards, cash or other forms of capital investments. DO NOT LIST THE VALUE OF PERSONAL AUTOMOBILES OR HOUSEHOLD FURNISHINGS. [NOTE: Each member must be listed. Enter member name in designated field followed by "None" in the Type of Asset field for those who do not have any. Otherwise, list assets held per member & value]

HOUSEHOLD ASSETS		
Household Member's Name	Type of Asset*	<u>Value (\$)</u>





Household Compose In the table below, I page 1 or on an addit to include member children.	ist the add tional appl	ication. Inc	lude to	otal num	ber of ho	usehold	members in fie	ld at botto	m of table
IOUSEHOLD COMPOS	SITION								
Name (First/Last)	*Gender M/F	Birth date	Age	Grade in School	Do you have full custody?	If not, list percent age of custody	**Social Security Number (Required for <u>ALL</u> Household members)	*Race (See Pg 1)	*Ethnicity (See Pg 1)
Total # of HH Me Include Members		one							
Household Member	#: a		b			_, c	, d		
*I decline to provid above if they're dec	-			-		ı Housel	nold Member h	as the <u>opti</u>	on to sign
**Not Required: In age 62 or older as o assistance at another	f January	31, 2010, a	and wl	ho do no					
Special Needs:									
Please answer the fo	llowing qu	uestions.							
Are you or another h	nousehold	member dis	abled?	•			☐Yes [No	
Do you or a househounit (i.e. mobility, ho		-	-			•	nit or need acce	_	ires in the
This comn	nunity has	24 mobility	acces	sible uni	ts and 3 H	earing a	nd Visual Acces	ssible units.	



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NOTICE OF RIGHT TO REASONABLE ACCOMMODATION/MODIFICATION

If you have a disability and as a result of your disability you need . . .

- a change in the rules or policies or how we do things that would give you an equal opportunity to use and enjoy the housing and facilities at this housing development or take part in programs on site,
- a change or repair in your apartment or a special type of apartment that would give you an equal opportunity to use and enjoy the housing and facilities at this housing development or take part in programs on site,
- a change or repair to some other part of the housing site that would give you an equal opportunity to use and enjoy the housing and facilities at this housing development or take part in programs on site.

If you can show that you have a disability and if your request is reasonable (*does not pose "an undue financial or administrative burden"), we will try to make the changes you request.

We will give you an answer in 10 working days unless there is a need for verification of the request. In that case, the response time is 15 working days unless there is a problem getting the information we need or unless you agree to a longer time. We will let you know if we need more information or verification from you or if we would like to talk to you about other ways to meet your needs.

If we turn down your request, we will explain the reasons and you can give us more information if you think that will help.

If you need help filling out a REASONABLE ACCOMMODATION/MODIFICATION REQUEST FORM or if you want to give us your request in some other way, we will help you.

You can get a REASONABLE ACCOMMODATION/MODIFICATION REQUEST FORM at the Property office

Or by emailing 504adacoordinator@mercyhousing.org

Fax: (877)-245-7121

Or you may dial 711 for California Voice Relay Services

NOTE: All information you provide will be kept confidential and be used only to help you have an equal opportunity to use and enjoy your housing and the common areas.

* This legal phrase means if it is not too expensive and too difficult to arrange.





Special Needs (Optional) Continued:

If yes, select applicable accessibility needs below:

<u>Accommodation</u>
Wheelchair Accessible
Walker/Cane Accessible
Other Mobility Impairment Accessible
Other Vision Impairment Accessible
Other Hearing Impairment Accessible
Other Permanent Disability Accessible
Accessible Parking Space
Live-in Attendant

If attendant is needed, please give name of a	ittendant & ordering physician:
Name of Live-in Attendant	Name and Phone Number of Physician
Emergency Contact (Optional): Please list the name and phone number of the person	we should contact if we cannot reach you in the event of an emergency.
First/Last Name	Phone Number

Expenses (HUD-assisted units only):

Please enter dollar amount as *estimated monthly* figure for *all applicable expenses*. For fields that do not apply, enter zero (0). Do not use N/A in this section.

EXPENSES

	<u>Applicant</u>	<u>Applicant</u>	
Caregiver/Caregiver Duties	\$	<u> </u>	
Child Care	\$	\$	
Companion Animal Related	\$	<u> </u>	
Dependent Care	\$	<u> </u>	
Disability Related Equipment	\$	<u> </u>	
Disability Related- Other	\$	<u> </u>	
Health Insurance Related- Other	\$	<u> </u>	
Medical Related- Other	\$	\$	
Medicare Premium	\$	<u> </u>	
Other Anticipated Medical	\$	<u> </u>	
Over-the-Counter Medication Approve	ed by Physician \$	<u> </u>	
Prescription Medication	\$	\$	



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Service Animal Related	\$ <u> </u>	
TOTAL MONTHLY EXPENSE	\$ <u> </u>	_

Residential History: Please provide consecutive residential history. This includes the addresses for family/friends you reside with, whether or not you pay rent, current/previous landlords & homeless shelters.

RESIDENTIAL HISTORY		
	<u>Applicant</u>	<u>Applicant</u>
Name of CURRENT Housing Provider OR Property:		
List affiliation (circle one):	Family/ Friend/ Landlord/ Owned/Shelter	Family/ Friend/ Landlord/ Owned/Shelter
Address of Provider:		
Address of Applicant (if different):		
Provider/Property Phone Number:		
Dates of Occupancy: (mm/yy – mm/yy)		
Did you pay rent? If so, how much per month?		
Where you evicted or is eviction pending? If so, why?		
	<u>Applicant</u>	<u>Applicant</u>
Name of PREVIOUS Housing Provider OR Property:		
List affiliation (circle one):	Family/ Friend/ Landlord/ Owned/Shelter	Family/ Friend/ Landlord/ Owned/Shelter
Address of Provider:		
Address of Applicant (if different):		
Provider/Property Phone Number:		
Dates of Occupancy: (mm/yy – mm/yy)		
Did you pay rent? If so, how much per month?		
Were you evicted or is eviction pending? If so, explain why:		
	<u>Applicant</u>	<u>Applicant</u>
Name of PREVIOUS Housing Provider OR Property		
List affiliation (circle one):	Family/ Friend/ Landlord/ Owned/Shelter	Family/ Friend/ Landlord/ Owned/Shelter
Address of Provider:		
Address of Applicant (if different):		
Provider/Property Phone Number:		
Dates of Occupancy: (mm/yy – mm/yy)		





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information not routinely it or site head staff person. In neglect, etc., will be autom I/We am/are applying for h	n a household's records ma Information, which involve natically reported to approp nousing and state that all in s 1 through 6 of this applic	by be shared between profess; es criminal acts, including u briate authorities as required formation provided herein is eation. The information obta	ional staff on a need-to-know be of physical force, offenses by law. true, accurate, and complete to	cessible between departments. Othe basis at the discretion of the department against other persons, child abuse and to the best of my knowledge and belies ment purposes only and will be held in the best of my knowledge.
information not routinely it or site head staff person. In neglect, etc., will be automated am/are applying for happlication includes pages confidence. Acknowledgment of being	n a household's records ma Information, which involve natically reported to approp nousing and state that all in s 1 through 6 of this applic	by be shared between profess; es criminal acts, including us priate authorities as required formation provided herein is eation. The information obtains	ional staff on a need-to-know less of physical force, offenses by law. True, accurate, and complete the sined will be used for manager	basis at the discretion of the department against other persons, child abuse are to the best of my knowledge and belie
information not routinely it or site head staff person. In neglect, etc., will be autom I/We am/are applying for h Application includes pages confidence.	n a household's records ma Information, which involve natically reported to approp nousing and state that all in s 1 through 6 of this applic	by be shared between profess; es criminal acts, including u priate authorities as required formation provided herein is	ional staff on a need-to-know be of physical force, offenses by law. true, accurate, and complete to	basis at the discretion of the department against other persons, child abuse are to the best of my knowledge and belie
information not routinely in or site head staff person.	n a household's records ma Information, which involve	y be shared between professions criminal acts, including u	ional staff on a need-to-know l se of physical force, offenses	basis at the discretion of the departmen
POLICY STA	TEMENT & CERTIFI			
COUNTY:	COUNTY:	COUNTY:	COUNTY:	COUNTY:
Applicant 2: ST:	ST:	ST:	ST:	ST:
COUNTY:	COUNTY:	COUNTY:	COUNTY:	COUNTY:
ST:	ST:	ST:	ST:	ST:
Please list all states and Applicant 1:	d counties you, and all	household members, ha	ve resided in:	
plain why:	ction pending? If so,			
are you existed or is evi				

Title 18, Section 1001 of the U.S. Code states that a person is guilty of a felony for knowingly and willingly making false or fraudulent statements to any department of the United States Government. HUD and any owner (or any employee of HUD or the owner) may be subject to penalties for unauthorized disclosures or improper use of information collected based on the consent form. Use of the information collected based on this verification form is restricted to the purposes cited above. Any person, who knowingly or willingly requests, obtains or discloses any information under false pretenses concerning an applicant or participant may be subject to a misdemeanor



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and fined not more than \$5,000. Any applicant or participant affected by negligent disclosure of information may bring civil action for damages, and seek other relief, as may be appropriate, against the officer or employee of HUD or the owner responsible for the unauthorized disclosure or improper use. Penalty provisions for misusing the social security number are contained in the **Social Security Act at 208 (a) (6), (7) and (8). Violation of these provisions are cited as violations of 42 U.S.C. 408 (a) (6), (7) and (8) **. 6/29/2007

APPLICATION CLARIFICATION NOTES

This section is to be used	l only to c	larify items	listed on th	ne application itself.
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Item:	
Item:	
nem.	
Item:	
Item:	
Item:	
Term.	
Item:	







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<u>Discrimination Prohibited: The landlord will not discriminate based upon race,</u> color, religion, creed, national origin, sex, age, familial status, or disability.



OMB Control #2502-0581 Exp. (02/28/2019)

Supplemental and Optional Contact Information for HUD-Assisted Housing Applicants

SUPPLEMENT TO APPLICATION FOR FEDERALLY ASSISTED HOUSING

This form is to be provided to each applicant for federally assisted housing

Instructions: Optional Contact Person or Organization: You have the right by law to include as part of your application forhousing, the name, address, telephone number, and other relevant information of a family member, friend, or social, health, advocacy, or other organization. This contact information is for the purpose of identifying a person or organization that may be able to help in resolving any issues that may arise during your tenancy or to assist in providing any special care or services you may require. You mayupdate, remove, or change the information you provide on this form at any time. You are not required to provide this contact information, but if you choose to do so, please include the relevant information on this form.

Mailing Address: Telephone No: Cell Phone No: Name of Additional Contact Person or Organization: Address:	
Name of Additional Contact Person or Organization:	
Address:	
Address:	
Telephone No: Cell Phone No:	
E-Mail Address (if applicable):	
Relationship to Applicant:	
Reason for Contact: (Check all that apply)	
Emergency Assist with Recertification Process	
Unable to contact you Change in lease terms	
Termination of rental assistance Change in house rules	
Eviction from unit Other:	
Late payment of rent	
Commitment of Housing Authority or Owner: If you are approved for housing, this information will be kept as part of your tenant file. If issues arise during your tenancy or if you require any services or special care, we may contact the person or organization you listed to assist in resolving the issues or in providing any services or special care to you.	
Confidentiality Statement: The information provided on this form is confidential and will not be disclosed to anyone except as permitted by the applicant or applicable law.	
Legal Notification: Section 644 of the Housing and Community Development Act of 1992 (Public Law 102-550, approved October 28, 1992) requires each applicant for federally assisted housing to be offered the option of providing information regarding an additional contact person or organization. By accepting the applicant's application, the housing provider agrees to comply with the non-discrimination and equal opportunity requirements of 24 CFR section 5.105, including the prohibitions on discrimination in admission to or participation in federally assisted housing programs on the basis of race, color, religion, national origin, sex, disability, and familial status under the Fair Housing Act, and the prohibition on age discrimination under the Age Discrimination Act of 1975.	
Check this box if you choose not to provide the contact information.	
Signature of Applicant Date	

The information collection requirements contained in this form were submitted to the Office of Management and Budget (OMB) under the Paperwork Reduction Act of 1995 (44 U.S.C. 3501-



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3520). The public reporting burden is estimated at 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Section 644 of the Housing and Community Development Act of 1992 (42 U.S.C. 13604) imposed on HUD the obligation to require housing providers participating in HUD's assisted housing programs to provide any individual or family applying for occupancy in HUD-assisted housing with the option to include in the application for occupancy the name, address, telephone number, and other relevant information of a family member, friend, or person associated with a social, health, advocacy, or similar organization. The objective of providing such information is to facilitate contact by the housing provider with the person or organization identified by the tenant to assist in providing any delivery of services or special care to the tenant and assist with resolving any tenancy issues arising during the tenancy of such tenant. This supplemental application information is to be maintained by the housing provider and maintained as confidential information.

Providing the information is basic to the operations of the HUD Assisted-Housing Program and is voluntary. It supports statutory requirements and program and management controls that prevent fraud, waste and mismanagement. In accordance with the Paperwork Reduction Act, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information, unless the collection displays a currently valid OMB control number.

Privacy Statement: Public Law 102-550, authorizes the Department of Housing and Urban Development (HUD) to collect all the information (except the Social Security Number (SSN)) which will be used by HUD to protect disbursement data from fraudulent actions.

Form **HUD- 92006** (05/09)





APPENDIX 8

SUPPLEMENTAL AND OPTIONAL CONTACT INFORMATION FOR APPLICANTS

Property Name:

THIS FORM IS TO BE PROVIDED TO EACH APPLICANT FOR HOUSING

Instructions: Optional Contact Person or Organization:

You have the right by law to include as part of your application for housing, the name, address, telephone number, and other relevant information of a family member, friend, or social, health, advocacy, or other organization. This contact information is for the purpose of identifying a person or organization that may be able to help in resolving any issues that may arise during your tenancy or to assist in providing any special care or services you may require. You may update, remove, or change the information you provide on this form at any time. You are not required to provide this contact information, but if you choose to do so, please include the relevant information on this form.

Applicant Name:

Mailing Address:

Telephone Number:

TTY or VP Number:

Cell Phone Number:

Email Address (if Applicable):

Form: Supplemental and Optional Contact Information for Applicants

Page **1** of **3**

Name o	of Additional Contact Person or Organization:	
Address	S:	
Telepho	one Number:	
TTY or	VP Number:	
Cell Ph	one Number:	
Email A	ddress (if Applicable):	
Relationship to Applicant:		
	or Organization: (Check all that apply)	
	Emergency	
	Unable to contact you	
	Proposed termination of rental assistance	
	Proposed eviction	
	Late rent payment	
	Help with Recertification Change	
	Change in lease terms	
	Change in policies or procedures	
	Other (please specify):	

Commitment of Owner

If you are approved for housing, this information will be kept as part of your tenant file. If issues arise during your tenancy or if you require any services

Form: Supplemental and Optional Contact Information for Applicants Page **2** of **3** (REV. 2020.01.21)

or special care, we may contact the person or organization you listed to assist in resolving the issues or in providing any services or special care to you.

Confidentiality Statement

The information on this form is confidential and will not be disclosed to anyone except as permitted by you, the applicant, or applicable law.

Legal Notification

Section 644 of the Housing and Community Development Act of 1992 (Public Law 102-550, approved October 28, 1992) requires each applicant for federally assisted housing to be offered the option of providing information regarding an additional contact person or organization. By accepting the applicant's application, the housing provider agrees to comply with the non-discrimination and equal opportunity requirements of 24 CFR section 5.105, including the prohibitions on discrimination in admission to or participation in federally assisted housing programs on the basis of race, color, religion, national origin, sex, disability, and familial status under the Fair Housing Act, and the prohibition on age discrimination under the Age Discrimination Act of 1975.

Option Not to Provide a Supplemental Contact Person: Check this box if you choose not to provide the contact information. Signature of Applicant: Date: Signature: See Tenant Handbook Section 3.17 for More Information

Form: Supplemental and Optional Contact Information for Applicants

Page **3** of **3**

APPENDIX 2

NOTICE OF RIGHT TO REASONABLE ACCOMMODATIONS AND AUXILIARY AIDS PURSUANT TO EFFECTIVE COMMUNICATION POLICY AT

[Insert property name in fillable area]

WHAT ACCOMMODATIONS AND AUXILIARY AIDS CAN I ASK FOR?

You or anyone in your household can ask for:

- An accommodation if you have a disability and need a change or exception to our standard rules, eligibility criteria, policies, or practices, so that you are able to use and enjoy a unit in our property, public and common use areas, or participate in, or benefit from, a program, service or activity.
- 2. An accessibility alteration (physical changes) to your unit or a common area.
- 3. Auxiliary Aids and Services necessary to ensure effective communication between us. This can include providing information in alternative formats or for example, Braille, American Sign Language (ASL) interpreters, large print documents.

We will pay all reasonable costs for Reasonable Accommodations and Auxiliary Aids necessary to ensure effective communication between us.

WHO WILL BE ABLE TO SEE INFORMATION ABOUT MY REQUEST?

All information you provide is confidential. Information about your request will only be shared with people who need to decide on or carry out the request, or if required by law.

WHAT ARE REASONABLE ACCOMMODATIONS?

Reasonable Accommodations are changes, modifications, exceptions, alterations, or adaptations in our rules, policies, practices, programs, services, activities, or facilities that may be necessary to (1) provide an Individual with a Disability an equal opportunity to use and enjoy a dwelling, including public and common use areas of a development, (2) participate in, or benefit from, a program (housing or non-housing), service or activity; or (3) avoid discrimination against a person with a disability. A Reasonable Accommodation includes any physical or structural change to a Unit or a public or common use area.

Examples are:

- 1. Allowing an assistance animal in a "no-pets" building;
- 2. Allowing payment of rent on a date other than the first of the month if necessary due to the date the tenant receives disability income;
- 3. Granting a reserved parking space closer to the person's unit;
- Providing additional accessible or assigned parking where required accessible parking is not sufficient to meet the needs of tenants and applicants;

Form: Notice to Right to Reasonable Accommodations and Effective Auxiliary Aids (REV. 2020.01.21)

- 5. Accepting references from professional caregivers and others when landlord references are not available for a person moving from a nursing home or other places that serve Individuals with disabilities;
- 6. Installing a wheelchair ramp;
- 7. Installing grab bars in the shower or bathroom;
- 8. Installing a roll-in shower;
- 9. Installing visual alerting systems and flashing lights for persons who are deaf or hard of hearing;
- 10. Adjusting counter heights for individuals who use wheelchairs;
- 11. Transferring a tenant in a non-elevator building who has difficulties walking up or down stairs to a ground floor unit with no or very few stairs; and
- Requesting that [PROPERTY NAME TO BE COMPLETED BY OWNER]

notify another individual in addition to the tenant or applicant when any concerns arise. See Appendix 8, Supplemental and Optional Contact Information for Applicants.

WHAT ARE AUXILIARY AIDS?

Auxiliary Aids are aids, services, or devices that enable persons with vision, hearing, manual, or speech impairments to have an equal opportunity to participate in, or enjoy the benefits of, programs, services, or activities, including housing and other programs, services, and activities.

Examples are:

1. Giving you documents in large print, Braille, on cassettes or CDs, or electronically; or reading documents to you.

2. Providing a sign language interpreter or using a video relay service.

3. Notetakers; real-time computer-aided transcription services;

exchange of written notes.

4. Providing audio description, or audio recordings.

Providing closed captioned video. 5.

These are just examples. You can ask for other Reasonable

Accommodations and Auxiliary Aids you need because of your disability.

WHEN CAN I ASK FOR A REASONABLE ACCOMMODATION OR

AUXILIARY AID?

You can ask at any time. This includes when you apply to rent, while you

live here, and even when you are moving out. You may designate a third

person or agent who may act or speak for you regarding your request.

HOW DO I ASK FOR REASONABLE ACCOMMODATIONS OR

AUXILIARY AIDS?

You can ask a Property Manager, or fill out a Request Form. We can help

you fill out the form. Ask us if you need to communicate with us in a

particular way due to your disability.

WHAT KIND OF INFORMATION DO I NEED TO GIVE YOU?

You need to tell us what you need and how it is related to your disability.

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WHAT HAPPENS AFTER I ASK?

We will respond to you as quickly as possible.

Form: Notice to Right to Reasonable Accommodations and Effective Auxiliary

We may ask you for more information.

Your need for Reasonable Accommodations or Auxiliary Aids may be obvious or already known. For example, if you use a wheelchair it may be obvious you need accessible parking. If your need for the accommodation or auxiliary aid is obvious or already known, we will not ask for any additional information. If your need for an accommodation or auxiliary aid is not obvious, we may ask you to provide more information, which may include information from someone else who knows about your disability needs. We will only seek limited information that is necessary to understand the disability-related need for your accommodation or auxiliary aid. We do not need to receive full medical records or to know unrelated information about the nature or severity of any disabilities. Any information we do receive will be kept confidential.

If we ask you for information from someone else, we will give you an Additional Information Form. An Additional Information Form may be needed if your disability or your need for a Reasonable Accommodation or Auxiliary Aid is not obvious or already known.

You can choose how to get the additional information:

1. You can sign the Part 2 of the Additional Information Form and return it to the office. We will then send the form to the person you listed and ask them to fill it out and return it to us.

OR:

2. You can sign the Part 2 of the Additional Information Form and give it to the person you want to fill out the rest of the form. You can return

it to us when it is complete. When the Additional Information Form is returned, we will tell you if we need more information.

We may need to talk with you more. Again, ask us if you need to communicate with us in a particular way due to your disability.

We will let you know our final decision in writing. If we deny your request, you can ask for a meeting to discuss it. Your position on the wait list or your tenancy will not be affected because you make a request.

HOW LONG WILL IT TAKE TO GET AN ANSWER?

Usually, we will respond within 5 business days of getting the request. If it is urgent, we will try to respond sooner. If additional information is needed, or if we need to meet or talk with you about options, we will give you an answer as soon as we can, but no later than within 30 days.

For questions or help with your request, please contact: (Owner/property manager to complete)

Name:	
Title:	
Address:	
Office Phone:	
TTY Number:	
Email (if available):	

See Tenant Handbook Section 3.14 for More Information