



mercyHOUSING

COMMUNITY REPORT

2024

ooo

Mercy Housing Inc.

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Daughters of Charity, Province of the West

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mercy
HOUSING



This 2024 Community Report offers a closer look at the work we do every day in the communities we serve. It also highlights the profound impact your support and generosity have had on families, seniors, veterans, and individuals exiting homelessness.

Guided by our 2024-2026 strategic business plan, Building for the Future, we successfully achieved our goals, increased housing production, reduced our environmental footprint, and remained committed to our Founding Sisters' vision and our core values of respect, justice, and mercy.

We celebrated the grand openings of nine new affordable housing communities and broke ground on future apartments that will provide homes for those most in need.

In 2024, we welcomed Tiffany Bohee as the new president of Mercy Housing California, marking an exciting new chapter in our leadership.

As we look ahead, with the current political uncertainties surrounding funding, the importance of our fundraising initiatives has never been more significant. We are steadfast in our commitment to growing affordable housing and creating welcoming, secure communities, all while ensuring the continued well-being of Mercy Housing residents.

Thank you for being an integral part of our journey. Together, we are building a brighter future for generations to come.

Yours in Hope,



Ismael Guerrero
President & CEO



Patricia Cochran
Board Chair

LEADING WITH PURPOSE

Tangerine Bringham on Housing and Health



When Tangerine Bringham began her career in 1993 with the San Francisco Department of Public Health, she quickly learned that housing and health are inextricably linked. “Back in 1995, the Health Commission adopted a resolution that housing was a public health issue,” she recalls. “We also know that in order for our healthcare delivery system to function well – for us to really be able to provide services to individuals – they have to be housed.”

Tangerine’s experience spans social services, philanthropy, and leadership roles in both San Francisco and Alameda County. Currently serving as Chief Operating and Strategy Officer for San Francisco’s healthcare delivery network, she has witnessed the deep and varied impacts of housing instability. “A lot of people might have housing,” she explains, “but if it isn’t safe or supported, or if they feel isolated, they may end up on the streets. We need multifaceted solutions to make sure housing truly sticks.”

“When I tell people I served on Mercy Housing’s board, they react so positively. That tells me the organization is truly doing something of value for the community.” She credits Mercy Housing’s strong partnerships, collaborative spirit, and willingness to tackle systemic barriers for our reputation as a trusted leader.

“Nothing about housing development is simple,” Tangerine noted. “There’s always going to be something unexpected. Mercy Housing excels at problem-solving and bringing expertise to the table without a predefined agenda. They listen first.” According to Tangerine, that commitment to collaboration and the well-being of residents is what sets us apart.

Looking ahead, she believes the key to healthier communities lies in ongoing partnerships that treat housing as more than mere shelter. “Ultimately, if everybody actually had a place to live and a reason to get up in the morning, we’d see real change.” It’s this vision that fuels Mercy Housing’s work – and inspires dedicated champions like Tangerine Bringham. ○○○

ENDOWMENT GIFTS AT WORK

In 2024, donors contributed more than \$1.3 million to the Mercy Housing Endowment Fund raising the total to \$7.8 million.

Wells Fargo generously contributed \$1 million to the Endowment, ensuring the lasting impact of vital services at the Hub in San Francisco’s Sunnydale community. Once among the Bay Area’s most under-resourced neighborhoods, Sunnydale has become a thriving center of hope and possibility. At its heart, the Hub stands as a beacon of resilience – offering gathering spaces, showcasing local art, and providing affordable childcare and after-school programs through partnerships with Boys & Girls Clubs of San Francisco and Wu Yee Children’s Services.

This remarkable transformation reflects the power of collaboration. Capital campaign donors, community leaders, and determined residents have reimagined Sunnydale into a place where families find stability, children grow in confidence, and neighbors build lasting connections. Wells Fargo’s investment not only supports critical services today—it nurtures the promise of brighter tomorrows for all who call Sunnydale home.



Your donations support critical programming and activities that foster community engagement, improve financial well-being, and support youth development from early childhood through high school.



We supported

31,173

individuals with services. Nearly **75% of residents participated** in at least one program.



15,830

residents accessed **food security services**.



3,549

kids attended **youth development and after-school activities**.



11,670

residents were supported by staff to stay stably housed.



2,864

residents volunteered in and around their communities.



The Mercy Greenbrae lease-up team

7 YEARS

average length of stay for
a Mercy Housing resident
- three times the national
average for renters

100%

of residents can now
request maintenance
support, pay rent, and
provide customer service
online, thanks to our new
resident portal

4%

increase in net operating
income in 2024
by shortening apartment
turnover time between
residents

MERCY HOUSING MANAGEMENT

Mercy Housing created Mercy Housing Management (MHM) in 1983 to provide property management services for our affordable housing communities. MHM is a proven leader in the national market for affordable housing property management. ○○○

BRINGING NEW HOMES AND HOPE TO OREGON

We celebrated the grand opening of Mercy Greenbrae at Marylhurst Commons. The community stands on the former Marylhurst University campus, founded in 1893 by the Sisters of the Holy Names of Jesus and Mary (SNJM). Realizing this vision has been a five-year collaboration with community partners.

Mercy Housing's first community in Oregon features many amenities, including a community room with a kitchen, a technology center, and an outdoor recreational space with a playground. Currently pursuing Passive

House US certification, a rigorous, performance-based certification program, this unique building is expected to use 40% less energy than a conventional design.

"Managing one of the most energy-efficient affordable housing communities of its size in the country is a wonderful opportunity for our team! We're excited to learn more about sustainability and see how a fully electric community can positively impact residents and the neighborhood," Lorie Warnick, MHM's Regional Vice President of Property Operations, said.

DEVELOPMENT HIGHLIGHTS

Regardless of the scale or population served, each Mercy Housing community is developed with an unwavering commitment to dynamic partnerships, creative vision, environmental sustainability, and extensive community planning. Along with developing brand-new communities, we are committed to preserving existing affordable housing through acquisitions and rehabilitating communities. In 2024, we acquired Falgrove Apartments and completed renovations on Timbercreek Apartments, preserving 336 affordable homes in Omaha, Nebraska. We also completed renovations on Western Winds, a 100-home senior community in Tucson, Arizona. ○○○



MERCY GREENBRAE AT MARYLHURST COMMONS

Lake Oswego, OR

Our first-ever community in Oregon, Mercy Greenbrae provides 100 affordable homes for families. It is one of the country's most sustainable affordable housing communities of its size.



MILLWORKS FAMILY HOUSING

Bellingham, WA

Awarded the Charles L. Edson Tax Credit Award for Small Metropolitan Housing, Millworks provides 83 energy-efficient apartment homes, 15 of which are reserved for formerly homeless households.



HERITAGE GARDENS

Long Beach, CA

Heritage Gardens brings 68 homes for seniors and senior veterans, public art, and ground-floor community space.



CASA AMPARO

Los Angeles, CA

Built using innovative modular construction, Casa Amparo provides 64 affordable homes and services for people exiting homelessness.



STAR VIEW COURT

San Francisco, CA

Star View Court provides 138 affordable family homes for current and new residents of the Treasure Island neighborhood.



THE HEIGHTS ON STOCKTON

Sacramento, CA

The Heights on Stockton brings 200 much-needed affordable family homes to Sacramento.



VETERANS VILLAS AT SAN ANTONIO DR.

Norwalk, CA

Veterans Villas at San Antonio Drive offers 60 apartment homes for veterans and their families.



600 7TH STREET

San Francisco, CA

600 7th Street has 221 affordable homes for families and permanent supportive housing for individuals exiting homelessness.



VILLA ST. JOSEPH

Orange, CA

The Sisters of St. Joseph of Orange worked with Mercy Housing to renovate their former motherhouse into 50 homes for seniors.



THE HUB

San Francisco, CA

Our first community center serves the Sunnydale and Visitacion Valley neighborhoods.

BUILDING FOR THE FUTURE

Our 2024-2026 Strategic Business Plan

Mercy Housing's 2024–2026 strategic business plan is designed to be operational, actionable, measurable, and closely aligned with our business needs. The framework was built on the 2020–2024 strategic plan and focuses on four goals. These designated objectives will allow us to continue to provide quality, affordable, service-enriched housing for families, seniors, and people with special needs.

This comprehensive strategic plan results from a year-long collaborative endeavor that engaged more than 300 Mercy Housing staff and board members and numerous external partners, stakeholders, and friends nationwide. Mercy Housing's leadership aimed to leverage the new planning initiative to address operational enhancements and foster increased collaboration with essential staff and stakeholders at various organizational levels across the country.

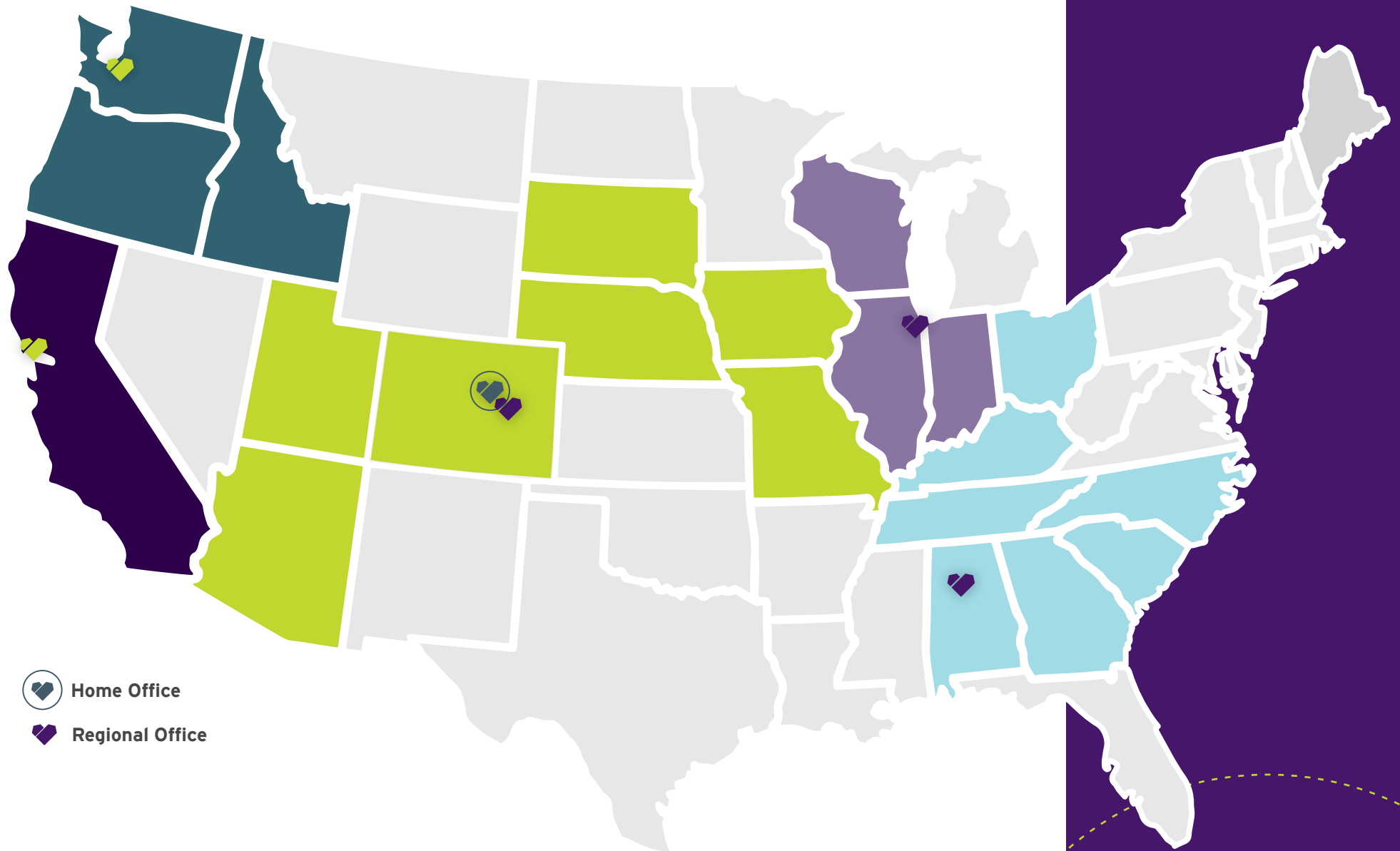
We plan to leverage resources to increase and preserve healthy, culturally appropriate, climate-resilient, and cost-efficient affordable housing while improving access to opportunities and resources that enhance the lives of Mercy Housing residents. We continue to build a strong, connected organizational culture where all can thrive while positioning Mercy Housing to build on our mission and expand our impact. ○○○

ONE YEAR IN: OUR 2024 PROGRESS

- Built, acquired, or rehabilitated 1,420 affordable homes, surpassing our projections and staying on track to reach nearly 5,000 by the end of 2026
- Reduced natural resource usage at properties through upgrades and repairs, such as piloting new water-saving strategies that saved up to \$3,500 on monthly water bills
- Launched a new digital resident portal, allowing all residents to pay rent, request maintenance, and share feedback online — now reaching 100% of our communities
- Engineered digital tools to track and evaluate resident services, ensuring alignment with outcomes that improve resident well-being
- Launched new Mercy Together initiative to align every program with our core values, ensuring a workplace and community where everyone has the opportunity to thrive



BY THE NUMBERS



346

properties across 21 states. Mercy Housing is headquartered in Denver, with five regional offices in Atlanta, Chicago, Denver, Seattle, and San Francisco.

41,817

people call Mercy Housing home.

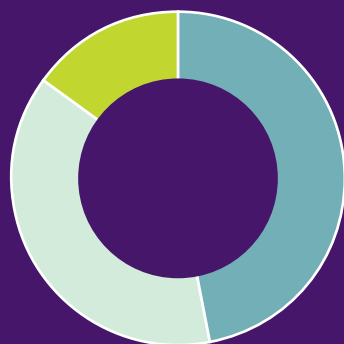
25,700

apartment homes. Of the households we serve, almost half are families, more than a third are seniors, and about 15% are people with special needs, including veterans and people who have been homeless.

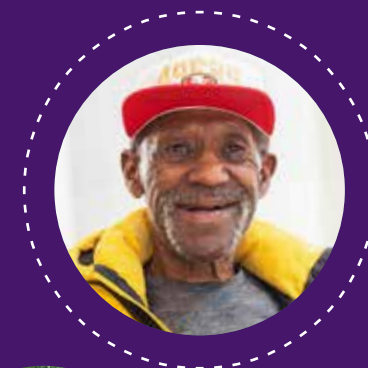
\$24,368

is the average household income for Mercy Housing residents. This is about one-third of the average American household income of \$78,171.

OUR PORTFOLIO



- 47% - Family
- 38% - Senior
- 15% - Special Needs



1,707

talented, dedicated people work at Mercy Housing.

CALIFORNIA



Malosi Community, Sunnydale

21,337 residents
12,141 homes
167 properties

♥ Mercy Housing California (MHC)
San Francisco

MHC 2024 BOARD OF DIRECTORS

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Kay Fernandez Smith
Tala Partners

Jamarah Hayner
JKH Consulting

Phyllis Hughes, RSM
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Jennifer Keith
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Christopher Lee
FAA Investments

David Levine
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Kacey Lizon
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Guillermo Rodriguez
The Trust for Public Land

S. Monica Soni, M.D.
Covered California

Camilo Zaks, M.D., FAAFP
Los Angeles General Medical Center &
University of Southern California

Mercy Housing California is taking on the challenge of affordable housing shortages with innovative solutions that address the demand and urgency felt across the state. Our aim is to provide stable housing for low- and very low-income families, seniors, veterans, and adults exiting homelessness. With the help and support of community partners, including service providers and healthcare agencies, MHC is bringing housing to communities most in need. Many residents receive free, onsite resident services to work toward their goals. ○○○

A BRIGHT FUTURE AHEAD

Crystal's educational and career goals were shaped by both the challenges she faced and the support she received along the way. "Mercy Housing played a pivotal role in my journey," she shared. After graduating high school during the pandemic, she took time to reflect on what truly motivated her. "At first, I wasn't sure about my career path," she said. "But looking back on my childhood, I realized I'd always been drawn to the medical field."

As a child, Crystal was fascinated by the medical equipment at her pediatrician's office and inspired by the care the staff provided. "That early curiosity sparked a desire to pursue a career where I could use those tools to make a difference," she explained. Revisiting those memories helped her recognize that helping others through medicine was her true passion.

Still, the path forward wasn't easy. After high school, Crystal lost confidence in her future – even in the idea of going to college. She took a gap year to regroup, and when she eventually enrolled at a community college, she began to rebuild that confidence. "That experience taught me resilience," she said. "I'm proud of how far I've come. I'm proving to myself that I can reach my goals."

Looking ahead, Crystal is filled with hope. "I'm excited about the possibilities," she said. "My goal is to build a fulfilling career where I can make a real impact – just like I was inspired to do from a young age."



2024 HIGHLIGHTS

1. Started construction on eight new communities and completed nine communities, opening 866 apartment homes to new residents.
2. Opened the Hub, our first community center, in San Francisco's Sunnydale neighborhood, setting a new standard for community enrichment through resident-informed services.
3. Hosted our most successful gala to date, raising over \$500,000 for resident services, thus expanding health and wellness programs at our senior sites.
4. We received the Reader's Choice Award from Affordable Housing Finance, honoring the Burbank Boulevard Senior Housing Community in the Urban category.

LAKEFRONT



Michael Browne, MHL Resident

6,037 residents
4,451 homes
403 properties

♥ Mercy Housing Lakefront (MHL)
Chicago

MHL 2024 BOARD OF DIRECTORS

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Steve Thomas
FutureWave Finances

Ritu Vig
SP+ Corporation

When Mercy Housing Lakefront residents open the doors to their homes, they are also opening doors to a realm of possibilities and opportunities. As the largest affordable housing nonprofit in the Great Lakes region, MHL is home to veterans, seniors, individuals, families, and adults exiting homelessness. Every person brings their unique narrative to the vibrant fabric of their communities. With onsite, service-enriched programming available, we aren't only building apartment homes – we are providing residents with a foundation from which they can thrive. ○○○

A NEW LEASE ON LIFE

Michael Browne proudly worked as a machinist for 30 years. Sadly, it became impossible for him to do the work he loved because of chronic pain that developed in his leg.

Without a job or any income, Michael became homeless. For nearly six months, he lived inside a shed, with no heat or running water.

Fortunately, he learned about MHL's Spruce Manor in Indianapolis and moved into his new apartment home: "I got everything moved in and just sat there and looked around. I couldn't believe it. One of the first things I did was turn the air conditioner on in the apartment, which was great. And a shower, a shower! Warm water, running water, and a stove!"

Michael is enjoying his new home and community and looks forward to spending more time with his seven grandchildren and great-grandchild.



"I'm loving it here. Absolutely loving it. And this organization, Mercy Housing, God bless the organization...when no one else would help, you guys did. I thank you and everybody involved."

2024 HIGHLIGHTS

1. Accepted the prestigious 2024 Charles L. Edson Tax Credit Excellence Award in the HUD Preservation category for the Carlton Apartments.
2. Participated in the Proactive Engagement for Permanent Supportive Housing (PEP) pilot program in partnership with Chicago's Coordinated Entry System (CES) and the Harvard Kennedy School (HKS) Government Performance Lab (GPL). Results showed improved system efficiency and reduced the average number of days between referral and move-in for residents by 22 days.
3. Installed Mercy Housing FindHelp Kiosks in pilot locations to provide residents with 24/7 access to community resources that can be searched independently in their preferred language.

MOUNTAIN PLAINS



The Rose on Colfax, Denver

5,802 residents
3,168 homes
43 properties

♥ Mercy Housing Mountain Plains (MHMP)
Denver



MHMP 2024 ADVISORY COMMITTEE

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American Express

**Cristina Castro-
Matukewicz**
Wells Fargo

Tad Gary
Mercy Care

Gabriel Jaramillo
Vitalyst Health Foundation

Bob Munroe
RMM Advisors

Brian Rossbert
Housing Colorado

Margaret McBride, RSM
Sisters of Mercy

Brian Dale
Dale Housing Partners, LLC

Jeff Huggett
Dominium

Anthea Martin
BWE

Julie Rees
Triadvocates

Mike Walker
US Bank

Mercy Housing Mountain Plains residents are the reason we work hard to bring affordable housing solutions. With the increasing demand for housing, our development pipeline is strong as we work with partners, residents, and communities to answer the need. Whether we are breaking ground on a brand-new community, upgrading an existing community, or welcoming residents to their new homes, MHMP is committed to bringing service-enriched housing to our communities. ○○○

STAYING TOGETHER AND THRIVING

Ivan and his daughter moved into Northfield Commons in Fort Collins, Colorado when the community opened in 2024. “I love living here,” he said. “My daughter and I worked with the staff to help get programming started.” Ivan even cut the ribbon at the grand opening.

A single dad and Qigong practitioner, Ivan had a little help finding Northfield Commons. “I was thinking about moving in with a friend, and she told me about organizations that could help,” he explained. Knowing he needed to find something quickly, Ivan started making calls. After hitting several roadblocks, he received a voicemail from Northfield Commons’ staff, saying, “It’s your lucky day.”

Today, Ivan is grateful that their home is close to his daughter’s school, allowing him to walk her there every day. “It was important to keep my daughter in the same school, but more important that we stayed together,” he said. The location played a key role in their decision to move to Northfield Commons, and they are thriving together.



2024 HIGHLIGHTS

1. Received \$125,000 from Wells Fargo’s Welcome Home initiative for capital improvements to communities in Colorado and Arizona, which included new landscaping, community room furniture, and updating food pantries.
2. Opened two new communities in Colorado – The Rose on Colfax in Denver and Northfield Commons in Fort Collins – adding 170 new apartments.
3. Reopened Timbercreek Apartments in Omaha, Nebraska following a two-year, \$12.7 million renovation.
4. Expanded the Health Navigation program to all 13 Arizona communities with a three-year Mercy Care grant, hiring two navigators who connected 660+ residents to healthcare.

NORTHWEST



Mercy Greenbrae, Lake Oswego

5,774 residents
3,013 homes
53 properties

♥ Mercy Housing Northwest (MHNW)
Seattle

MHNW 2024 BOARD OF DIRECTORS

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Alexandria Real Estate Equities

Samona Burleson
Gifts of Hope

Judy Byron, OP
Adrian Dominican Sisters

Bill Crow
Amazon

Ashenafi Gossaye
King County Metro

Rachel Lucy
PeaceHealth

Allison Simon
Affordable Housing Advocate

Junior Torres
Windermere

Susanna Tran
West Coast Commercial Realty

Home isn't just a roof over your head. It's also a gateway to creating community. Dedicated to building and providing affordable housing for families and seniors with low incomes, Mercy Housing Northwest is addressing the escalating demand for affordable homes in our region. We provide families and seniors with a welcoming home while also offering essential resources through resident services. ○○○

HOMELESS, HOUSED, HOMEOWNER

Rahel's life was upended when she left her home to protect her children and then quit her job without a backup plan. She was desperate for housing until her social worker referred her to MHNW. "Relief came in a home. Walking through the doors of my apartment at Appian Way, I felt absolute relief that my kids had a safe place to sleep," Rahel said.

She embraced the opportunities offered by resident services, including community gatherings, out-of-school time activities, case management, and workforce development. Determined to improve her future, Rahel returned to school to become a Licensed Practical Nurse.

With a degree, her family moved to King County Housing, but Rahel continued her education, this time working toward becoming a Registered Nurse.

Today, Rahel works at a long-term care facility and gives back to her community. She is now a homeowner, and her children are thriving, with a new sibling joining the family. Through her determination, Rahel has created a brighter future for all.



2024 HIGHLIGHTS

1. Opened Mercy Millworks Family Housing in Bellingham, Washington. This brand-new community features 83 apartment homes and a six-classroom early learning center.
2. Opened our first development in Oregon: Mercy Greenbrae at Marylhurst Commons in Lake Oswego, which is one of the country's most sustainable affordable housing communities of its size.
3. Continued expansion of the Mercy Scholars program to family communities throughout the Northwest.

SOUTHEAST



Savannah Gardens, Savannah

MHSE 2024 BOARD OF DIRECTORS

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David Landis

Young T. Hughley, Jr.

Allison Fossyl, CPA
Aprio

Pamela Cross
Synovus

Michael German
Broadview America

David Sneed
Jet Aviation

Sojourner Marable Grimmatt
Peach State Health Plan

3,812 residents
2,940 homes
43 properties

♥ **Mercy Housing Southeast (MHSE)**
Atlanta

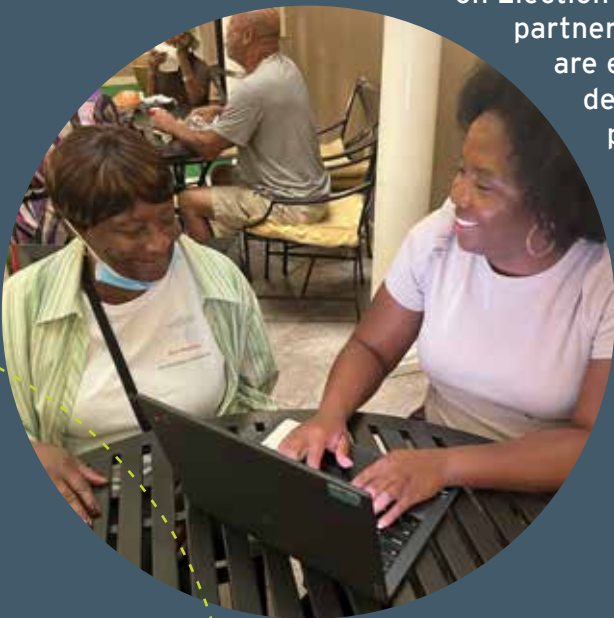


With headquarters in Atlanta, Mercy Housing Southeast provides stable and affordable housing for people with low incomes, including families, seniors, veterans, and people exiting homelessness. Having access to stable housing is the foundation of healthy living, which is why each MHSE community provides resident services. We are proud to be recognized for our expertise in delivering high-quality homes where residents can easily access schools, grocery stores, healthcare, jobs, parks, and public transportation. ○○○

YOUR VOICE. YOUR VOTE.

As part of our commitment to fostering civic engagement, uplifting resident voices, and supporting our communities, MHSE staff celebrated National Voter Registration Day with residents at The Atrium at Collegetown in Atlanta. As many as one in four Americans are not registered to vote nationwide. This day serves as a reminder of our vital role in shaping the future of our country and our communities. Voting is one of the most powerful ways to ensure our voices are heard.

Staff spent the day assisting senior residents in checking their registration status, confirming their polling place location, and planning for transportation on Election Day with the help of a local partnership. Each year, millions of Americans are excluded from participating in democracy because of easily remedied problems, such as missed registration deadlines or outdated voter registrations. We were thrilled by the residents' high turnout and enthusiasm to make sure their voices were heard. The celebration ended in the most all-American way – with hot dogs, hot off the grill!



2024 HIGHLIGHTS

1. Awarded a \$2 million Yield Giving gift to expand our resident services team and programming in Georgia and South Carolina.
2. Launched a new partnership with No Kid Hungry, bringing the locally famous Forsyth Farmers Market to Savannah Gardens so that residents can access local, farm-fresh produce and more.
3. Began redevelopment of Atlanta's Old Fourth Ward with the demolition of Henderson Place. By 2026, the project will expand from 57 units to 76 energy-efficient homes.



FUELING THE MISSION

Our success wouldn't be possible without the unwavering support of our investor community. Two new investors joined our mission with \$4 million commitments each: Intermountain Health and HSBC Bank. Their investments reflect a growing recognition of the impact and urgency of our work.

And while these major contributions are significant, the steady, values-driven support of our religious community investors remains a powerful foundation for all we do.

In 2024 alone, 25 of these investments reached maturity and were renewed, continuing a remarkable 27-year average partnership. Their steadfast commitment to our mission is what truly fuels our ability to serve and grow.

MERCY COMMUNITY CAPITAL

Since 1983, Mercy Community Capital (MCC), a certified Community Development Financial Institution (CDFI), has provided capital to socially responsible developers in support of affordable housing and essential community projects. ○○○

SAISON NORTH

Mercy Community Capital's new three-year business plan prioritizes lending that yields significant impact results. One such organization is O-SDA Industries, LLC (O-SDA), an Austin, Texas-based real estate development firm with expertise in affordable housing communities that meet the unique needs of each city and individual neighborhood they serve. O-SDA is also a minority business enterprise, a women's business enterprise, and a Texas-certified historically underutilized business. O-SDA is an affiliate of Saigebrook Development, another woman-led organization, and the two work in partnership on developments.

MCC provided a \$6.48 million land acquisition loan, with Raza Development Fund participating in the loan, to O-SDA to support the construction of Saison North, a 116-home multifamily rental property in Austin. The property, located on the grounds of a former brewery, provides 312 residents with affordable housing. Nine apartments are accessible for those with mobility, hearing, and visual impairments. Amenities at the property include a cyber lounge, fitness center, gathering area, swimming pool, outdoor BBQ stations and picnic tables, and a children's playscape.

MCC BOARD OF DIRECTORS

Noni Ramos (Chair)

Housing Trust of Silicon Valley

Tom Byers

Cedar River Group

Jaime Gomez

Habitat for Humanity of Metro Denver

Jaya Johnson

Mercy Housing, Inc.

Sister Marilín Llanes, OP

Adrian Dominican Sisters

Timothy Martin

Enterprise Community Loan Fund

John Powell

Bellwether Enterprise Real Estate

Catalina Vielma

Boston Financial Investment Management

Community Impact

In 2024, 82% of our capital served people earning 60% or less of the Area Median Income, helping house over 7,000 people and generating \$23 million in household savings.

Staffing

MCC hired two key positions in 2024: a Senior Loan Administrator to help with loan closings and a Grants and Impact Manager to assist with grant management.

Grants

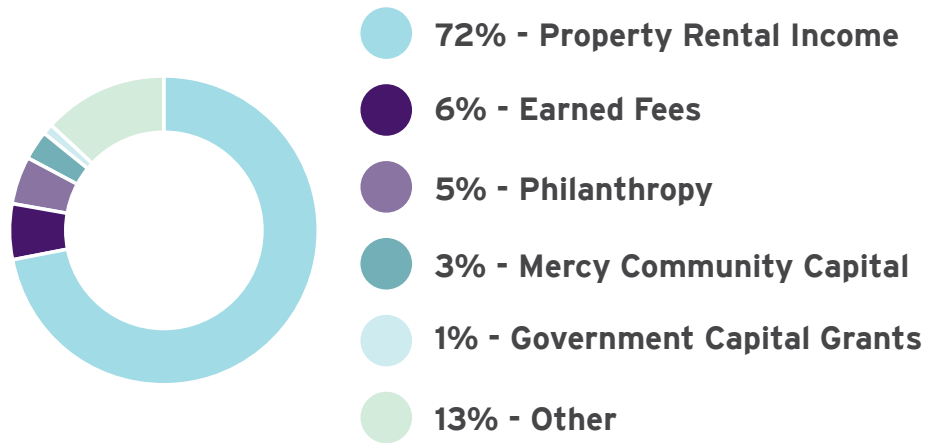
We were awarded a \$7.5 million Capital Magnet Fund Award by the CDFI Fund to finance affordable housing solutions and community revitalization efforts for low-income communities.

Impact

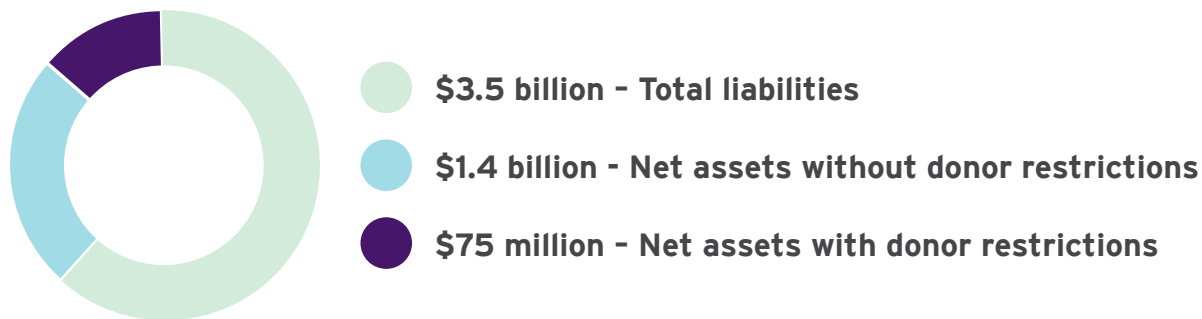
We created or preserved 3,390 affordable homes in 2024. Since 1981, we've loaned \$598 million – and leveraged every \$1 invested into \$22 in affordable housing development.

2024 FINANCIALS

Total Revenue **\$496,520,893**



Total Assets **\$5,045,010,999**



\$34,055,257

total donations in 2024 for programs, services, and initiatives

\$5.9 BILLION

in affordable real estate development since 1981

\$3.3 BILLION

in future developments totaling 5,818 new homes

VOLUNTEERS ENGAGE COMMUNITIES

In 2024, the Evolve Hospitality Group team demonstrated its deep commitment to community, generously donating \$20,000 and leading three volunteer events and donation drives.

Evolve volunteers rolled up their sleeves for a spring-cleaning event at Franconia Apartments, and later stuffed backpacks with school supplies and served a festive Thanksgiving lunch to residents. Their generous donation helped provide cleaning supplies, school supplies for over 150 children, new furniture for our youth programs, and a holiday meal.

Evolve's partnership with Mercy Housing exemplifies how corporate volunteerism can create meaningful change in communities.

Evolve employees built personal connections with residents, fostering a sense of shared purpose and community spirit.

We are incredibly grateful for Evolve's dedicated support. Their commitment has made a meaningful impact, and we look forward to continuing this partnership to build stronger, healthier communities. ○○○

“ Evolve's community involvement is an extension of our commitment to care and hospitality for all. It was an honor to partner with Mercy Housing and spend time with their residents to make an impact in our own backyard.”

- Kristin Thielking
EVP People at Evolve



NURTURING DIGNITY & BEAUTY

The Sisters of Charity of Our Lady of Mercy's Impact at Marshside Village

Since their founding in 1829 in Charleston, South Carolina, the Sisters of Charity of Our Lady of Mercy have been a beacon of compassion, championing those most in need and advancing social justice.

In 2024, the Sisters toured Marshside Village in North Charleston, where seniors live healthy lives buoyed by onsite wellness and community engagement programs. Deeply moved by their visit, the Sisters made a donation to fund three years of resident services and a landscaping project.

These improvements will create inviting spaces for neighbors to gather and enjoy each other's company. “The entire concept brings life and renewed energy to the complex, and of course to the residents!” reflected Sister Mary Joseph, embodying the Sisters' nearly 200-year tradition of meeting every person with compassion.

By walking this path together, the Sisters of Charity of Our Lady of Mercy and Mercy Housing continue to extend hope and create lasting impact for those who call Marshside Village home.





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